

DEAR VALUED EMPLOYER MANAGED CARE SERVICES TRANSITION ON 1 APRIL 2026



At Namibia Health Plan (NHP), everything we do begins with one simple truth: ***We're all about you and your people.***

This isn't just our motto: it is the heartbeat of our Fund and a promise made to you and your employees.

Today, we're excited to share news of **a transformational change in our service provider partnerships**, driven by our commitment to your employees' health. Starting 1 April 2026, we will partner with Universal Care (Pty) Ltd as our new Managed Care services provider. It's a bold step designed to deliver stronger healthcare management, improved health outcomes, and a more sustainable Fund for generations to come.

Why this change?

This decision follows an extensive review of our current systems, and member health outcomes. NHP is proud to be **the first medical aid fund in Namibia to take this decisive, future-focused step**. Our willingness to innovate has always set NHP apart, and today is no exception.

What does this mean for your employees?

Your employees' comprehensive benefits remain **unchanged**. We look forward to bringing them and you, better health outcomes and ultimately long-term sustainability.

We're here to support you all the way through

We'll provide all necessary communication material for your employees and ensure you're supported throughout this journey.

Thank you for your continued partnership in building a healthier, more productive workforce for Namibia.

The NHP Team

